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U.S. Medical Management (USMM) Earns 2021 Great Place to Work Certification™

Troy, Mich. — U.S. Medical Management (USMM) is proud to be Certified^{\mathbf{m}} by Great Place to Work^{\mathbf{g}}. The prestigious award is based entirely on what current employees say about their experience working at USMM. This year, USMM scored 13 points higher than the average U.S. company, and an average of 83% employee satisfaction rate.

Great Place to Work® is the global authority on workplace culture, employee experience, and the leadership behaviors proven to deliver market-leading revenue, employee retention and increased innovation.

"Great Place to Work Certification™ isn't something that comes easily — it takes ongoing dedication to the employee experience," said Sarah Lewis-Kulin, vice president of global recognition at Great Place to Work. "It's the only official recognition determined by employees' real-time reports of their company culture. Earning this designation means that USMM is one of the best companies to work for in the country."

"We are thrilled to become Great Place to Work-Certified™ and the employee experience is a top priority for USMM every day," said Rajiv Patel, Chief Executive Officer. "We owe our continued success to our team of dedicated employees. USMM has such a wonderful higher purpose of compassionately caring for our vulnerable population in their homes. Our leadership team and I know that that the work they do is hard and the pandemic has not helped with our resilience. We celebrate and thank them for all they do to help us earn this incredible recognition."

U.S. Medical Management (USMM) is a family of companies, dedicated to providing high-quality, coordinated health care in the home. USMM has specific expertise in physician house call medicine and currently operates in 11 states. USMM is comprised of Visiting Physicians Association (VPA), Grace/Comfort Hospice, Pinnacle Senior Care, and The Home DME. In 2014, USMM became a subsidiary of Centene Corporation. In 2020, USMM proudly launched telehealth services for our high risk patients across the country. In 2021, Grace/Comfort Hospice and Pinnacle Senior Care received the Community Health Accreditation Program (CHAP) accreditation for compliance with all Medicare conditions of participation as well as the CHAP Standards of Excellence.

According to <u>Great Place to Work research</u>, job seekers are 4.5 times more likely to find a great boss at a Certified great workplace. Additionally, employees at Certified workplaces are 93% more likely to look forward to coming to work, and are twice as likely to be paid fairly, earn a fair share of the company's profits and have a fair chance at promotion.

WE'RE HIRING!

Looking to grow your career at a company that puts its people first? Visit our careers page at: https://bit.ly/3fP0E1h

About USMM

U.S. Medical Management (USMM), along with its affiliated entities (Visiting Physicians Association, Pinnacle Senior Care, and Grace Hospice, among others) is a leading management services organization and provider of home based primary care services for complex/fragile patients. Based in Troy, Michigan, USMM operates Visiting Physician Association practices in 11 states, constituting a 200 + primary care provider group, providing continuity-based primary care under an integrated, physician-driven model which includes ancillary services such as home health, hospice, radiology, diagnostics, DME and laboratory. In 2014, the Centene Corporation (NYSE: CNC) acquired USMM, integrating USMM's care delivery model across its Medicaid and dual-eligible membership. USMM also operates a multi-state Medicare Shared Savings Program ACO serving approximately 20,000 complex/fragile Medicare patients.

About Great Place to Work Certification™

Great Place to Work® Certification™ is the most definitive "employer-of-choice" recognition that companies aspire to achieve. It is the only recognition based entirely on what employees report about their workplace experience – specifically, how consistently they experience a high-trust workplace. Great Place to Work Certification is recognized worldwide by employees and employers alike and is the global benchmark for identifying and recognizing outstanding employee experience. Every year, more than 10,000 companies across 60 countries apply to get Great Place to Work-Certified.

About Great Place to Work®

Great Place to Work® is the global authority on workplace culture. Since 1992, they have surveyed more than 100 million employees worldwide and used those deep insights to define what makes a great workplace: trust. Their employee survey platform empowers leaders with the feedback, real-time reporting and insights they need to make data-driven people decisions. Everything they do is driven by the mission to build a better world by helping every organization become a great place to work For All™.

Learn more at greatplacetowork.com and on LinkedIn, Twitter, Facebook and Instagram.